



REQUEST FOR PROPOSAL – Addendum 1
2017-06 DISTRICT PHONE SYSTEM REPLACEMENT
Response to Questions

Closing Date: 2:00pm, Monday October 16, 2017
District of Lillooet
615 Main Street, PO Box 610
Lillooet, BC V0K 1V0

Responses to Questions Received

1. Number of Executive Users? – 7
2. Number of Operators/Attendants? – 1 (possible 2 in future)
3. Will the Data wiring be in place;
 1. for the IP phones (currently digital Cat3 will need to be Cat 5 or greater for data) or
 2. is there a data connection at each location where phones are to be (can use the phone to pass through to the computers only 1 data connection per phone/computer required)? - Data connection at each location that a phone will be located (Cat 5E)
4. Are the POE Switches part of the RFP or will the Village be upgrading separately? - POE Switches are not part of the RFP but the District will be looking to upgrade these and are open to receive a separate quote from proponents for POE Switches.
5. Queue Management - Calls in the queue will be automatically managed and assigned in the order they were received without the operator's intervention
 1. How many people in queue? - Depends on number of lines
 2. Where is queue located? - District Hall
 3. Purpose of queue? - To handle a larger volume of calls than we have staff available to handle immediately
6. What type of traffic is the Ubiquity nanobeam responsible for currently? – data and internet traffic; mainly District staff with occasional guest use provided.
7. What type and strength of internet connection do you have at each location? – District Hall is the only internet connection 30 down, 5 up
8. How many total users, and how many physical phones at each site?
 1. Total users – 17
 2. Number of sets – see 6.1.1 to 6.1.4 of RFP document (page 4). Typo under 6.1.3 it is three (3) phones.